# **CLIENT REGISTRATION PROCESS**



Complete Application Form



#### Personal Details

+

Client Signature Front and Reverse side

#### Step 2

Register Client on Money247 Platform



#### Personal Details

+

Beneficiary Details

+

**Upload FICA Docs** 

Interim
Take photo and
whatsapp to
0837989504

#### Step 3

Inform client to pay Registration Fees



# Deposit Cash at Retailers via the PAY@ service

EFT via Internet Banking into : Bank: Mercantile Account No:1050701852

Branch Code: 450145
IMPORTANT Client's Mobile no is Reference

NO

#### <u>Interim</u>

Cash payments at FNB
Account No:62728426968
Branch Code:250655
IMPORTANT Clients mobile no
is Reference No
Whatsapp POP to 0837989504

NO EFT's into this account

#### Step 4

Explain to the client how to use the Account:

- Cash Deposits – EFT Deposits – Salary Payments - Beneficiary Payments – Payments to other Money247 Account Holders – How to load the Flex Card

#### STEP 5

Take photo of front and back of Application Form and whatsapp to 0837989504

# **ASSIGN A CARD PROCESS**



Receive the valid Proof of Payment from the client



Ensure the deposit was made into the correct account

# Step 2

Go to "Assign a Card" on Money247 website and allocate the Card



Use only the numbers after all the zeros when entering the Card
Number

## Step 3

Explain the contents of the Card to the client



Pin Number How and where to use the card How to load the card from the Wallet

*How to view transactions* 

# Step 4

Explain the Card Limits to the client



R5 000 withdrawals per day R50 000 per month

## Step 5

Inform the client of the Embedded Products



Funeral R5 000

Commuter Accidental Death R5 000

Repatriation Cash R3 000

ATM Theft R1 000